

Words and Phrases to Learn

- *fill out*: to write in the necessary information
- *claim ticket*: a receipt to get (sth)
- *as good as new*: very clean and tidy
- *garment*: a piece of clothing

Key Expressions

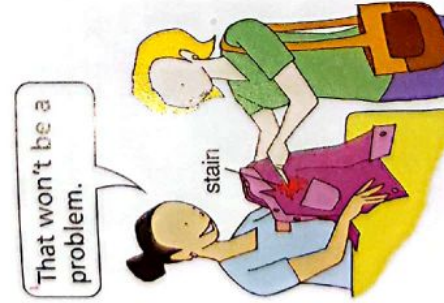
- That won't be a problem.
- = That stain will come out.
- When can I pick it up?
- = When will it be ready?



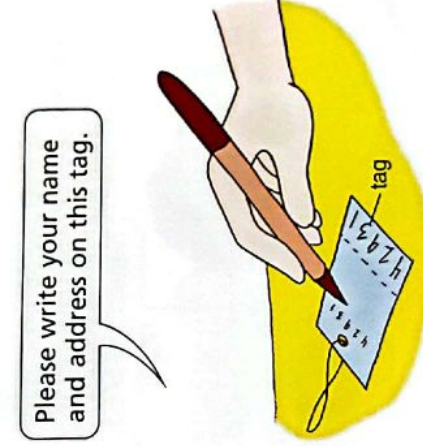
Mary puts some clothes on the counter.



Mary takes her blouse out of the bag.



The dry cleaner looks at the blouse.



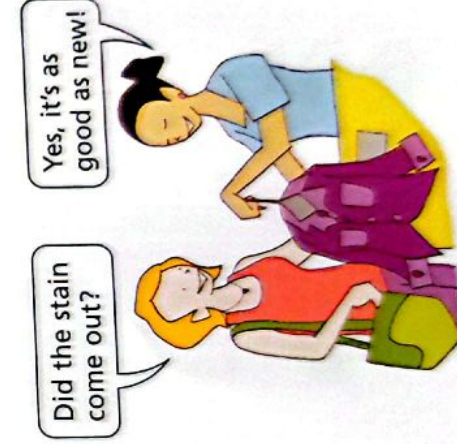
Mary fills out the tag.



The dry cleaner tears off the claim ticket and gives it to Mary.



The next day, Mary shows her claim ticket to the dry cleaner.



The dry cleaner gives back Mary's garment.



Mary looks at her blouse.