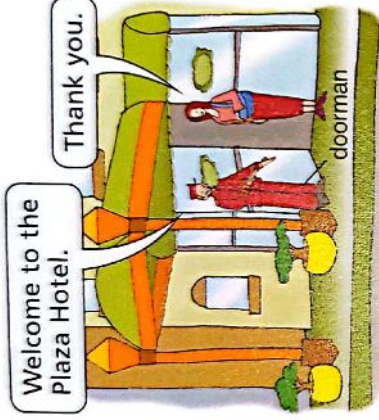


Words and Phrases to Learn

- **front desk:** the main counter at a hotel
- **check in:** to register and get the key
- **non-smoking room:** a room in which people can't smoke
- **hand over:** to give

Key Expressions

- 1 How will you pay for your room?
= How will you be paying for that?
- 2 I'll use my credit card.
= Can I put it on my card?



Welcome to the Plaza Hotel.

Thank you.

doorman

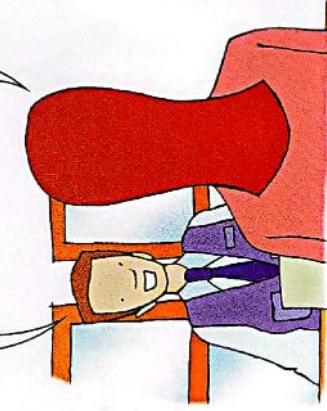
Kim enters the hotel.



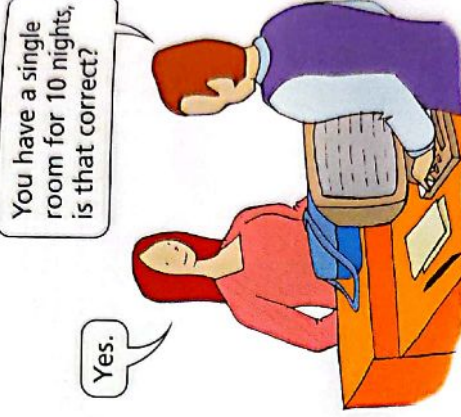
Hi! I'd like to check in please.

Do you have a reservation?

Yes. My name is Kimberly Jones.



Kim puts her purse on the counter.



Yes.

You have a single room for 10 nights, is that correct?

Kim tells the receptionist her name.

The receptionist checks the information on the computer.



1 How will you pay for your room?

2 I'll use my credit card.

Is my room a non-smoking room?

That's great. Thank you.

Yes ma'am.



You're in room 617. Enjoy your stay!

Thank you.



Kim hands over her credit card.

Kim asks about her room.

Kim gets her room key.