

Words and Phrases to Learn

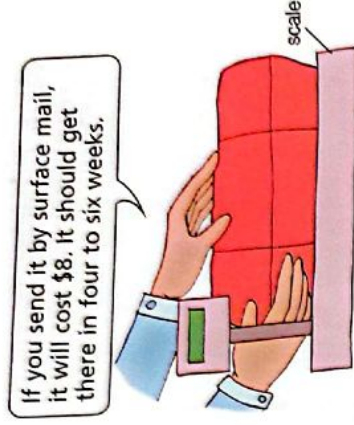
- *surface mail*: not airmail; mail sent by boat or truck
- *priority mail*: express mail
- *document*: an important paper
- *business day*: weekday; weekday

Key Expressions

- How long would it take by priority mail? = How many days does priority mail take?
- How much will that be in total? = How much do I owe?



Peter puts a package on the counter.



The postal worker puts the package on a scale.



Peter chooses to send it by air.



Peter takes out some documents.



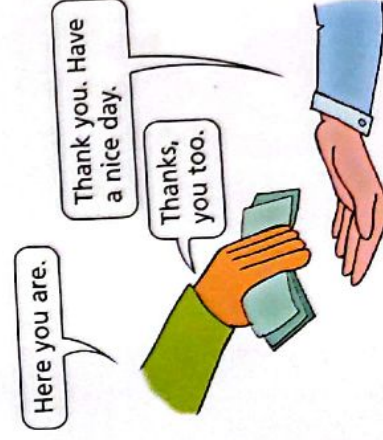
The postal worker and Peter discuss mailing options.



The postal worker hands a priority mail envelope to Peter.



Peter writes the address on the envelope.



Peter pays the postal worker.

Words and Phrases to Learn

- *fill out*: to write in the necessary information
- *claim ticket*: a receipt to get (sth)
- *as good as new*: very clean and tidy
- *garment*: a piece of clothing

Key Expressions

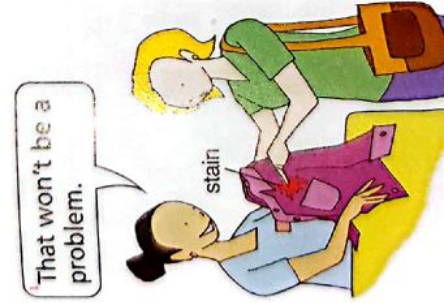
- That won't be a problem.
- = That stain will come out.
- When can I pick it up?
- = When will it be ready?



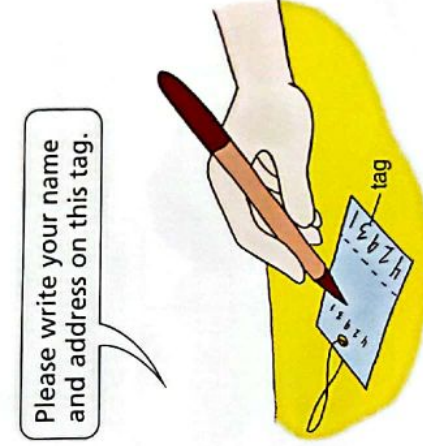
Mary puts some clothes on the counter.



Mary takes her blouse out of the bag.



The dry cleaner looks at the blouse.



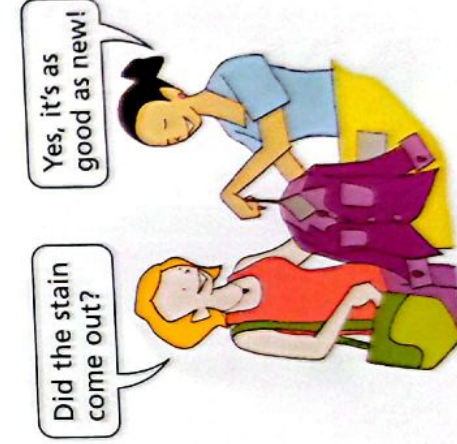
Mary fills out the tag.



The dry cleaner tears off the claim ticket and gives it to Mary.



The next day, Mary shows her claim ticket to the dry cleaner.



The dry cleaner gives back Mary's garment.



Mary looks at her blouse.